



The spa industry over the last 30 years has shown tremendous growth, not only in the number of spas, but also in the diversity of spas and spa therapies available. This growth has resulted in the necessity to define and unite the spa industry, and ensure a consistent quality spa experience for the spa visitor.

### Hence, the formation of the South African Spa Association.

The South Africa's Spa Industry is relatively young by global standards. Established and emerging spa businesses need to constantly improve their business and management skills, keep up with new changing trends within the industry, and develop good business contacts and partnerships. Access to resources are needed that can assist role players in market research, product to market development, and improving industry standards, professional training and education.

The South African Spa Industry has raised their voices and has indicated a need to ensure quality spa experiences to all South African spa visitors. The spa industry recognized the significance of a closer link between the wellness, health and skincare, healing, medicine and spa communities in a sense that will assure a quality experience available to spa visitors. With this voice committed to excellence, Spa industry leaders (including registered health and skincare professionals, licensed health care professionals, spa owners, spa consultants, spa facility designers and product manufacturers) have come together to form The South African Spa Association.

**The association** members are professionals with wellness, health and skincare, healing, medicine or spa experience that will work in partnership to develop and implement approaches that will help shape the future of the South African Spa Industry. **The association** envisions being an up-to-date association that will encourage its members to blend the worlds of wellness, health and skincare, healing, medicine and spa.

### The Objective

The high goal of the Association will be to set itself as an **ambassador** for the spa industry, with representation in all aspects related to spas, such as health and wellness, tourism and hospitality, education and training.

The Association will have **important roles** to:

- **Grow** a trustworthy industry
- **Educate** the spa visitor about the benefits of spa experiences
- **Build confidence** in spa therapies
- Set the **guidelines and standards** for the establishment of a spa as well as **Quality control** the spa establishments
- Certification of Membership
- Guide industry **research**, Identify areas for **development** and provide Access to **research** materials
- Create **partnerships** within allied associations and provide **Networking** opportunities for members
- **Liase** with international spa association and respective authorities, ensuring standards are of international level
- **Liase with media, creating a public awareness for the South African Spa Association**
- Priority access to information on spa industry **events and developments**
- **Collaboration** opportunities at exhibitions, conferences and business dealings
- **Events and Training Course**
- Online presence through a **Website & Social Media**, allowing members to be listed, spa information to be shared, Forum and FAQ, with a platform for consumers to voice complaints and complements.

## Who should join the South African Spa Association

The association is dedicated to be an accessible and inclusive organization. Membership is open to anyone with an interest in the South African Spa Industry, but will be of particular benefit to:

- Spa businesses
- Spa consultants, Architects and Designers
- Spa Product and Service Suppliers
- Spa Equipment Suppliers
- Spa Training Providers
- Hoteliers and those in the Hospitality Industry
- Spa Travel agents, Tour operators and others in the Travel and Tourism industry
- Health and Lifestyle Media

## Spa Membership Categories & Costs

The following membership categories have been opened, but provision has been made for additional categories.

| Spa Membership                                                                                                                                                                                                                 | Membership fees 2023                                        |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| <b>Day Spa Membership</b>                                                                                                                                                                                                      | R2 150.00                                                   |
| <b>Hotel Spa Membership</b> , including safari spas                                                                                                                                                                            | R2 150.00                                                   |
| <b>Medi-Spa Membership</b>                                                                                                                                                                                                     | R2 150.00                                                   |
| <b>Destination / Stay Spa Membership</b>                                                                                                                                                                                       | R2 150.00                                                   |
| <b>Unique Spa Membership</b> , including African spas, Thai spas, Moroccan spas, Mobile Spas, etc. Membership subject to staff training and qualification, as assessed by external auditor.                                    | R2 150.00                                                   |
| <b>Group Spa Membership</b>                                                                                                                                                                                                    |                                                             |
| <b>Group Spa Membership</b> applies to all above spa membership categories. Full membership applies to the Head Office, Spas and Franchise Spas                                                                                |                                                             |
| Spas 2 – 8 (rates per spa)                                                                                                                                                                                                     | R 7 500.00                                                  |
| Spas 9 – 14 (rates per spa)                                                                                                                                                                                                    | R 10 000.00                                                 |
| <b>Associate Spa Membership</b>                                                                                                                                                                                                |                                                             |
| <b>Associate Spa Membership</b><br>Including beauty institutes and/or skincare centers offering spa therapies (Please contact the Association for fees pertaining to group associate spa membership)                           | R 1 250.00                                                  |
| <b>Wellness and Fitness Membership</b><br>Gyms, sporting and wellness centers and slimming centers, sports rehabilitation, yoga centers, pilates centers, etc                                                                  | R 1 250.00                                                  |
| <b>International Membership</b>                                                                                                                                                                                                |                                                             |
| <b>International spas</b><br>Including, day spas, hotel spa, destination spas, medi-spas, unique spas and wellness centers, outside of the South African borders.                                                              | R 2 150.00<br>+ all travel costs for initial spa inspection |
| <b>Corporate Membership</b>                                                                                                                                                                                                    |                                                             |
| <b>Corporate Membership</b><br>A company or person that offer products and/or services that deal with the spa industry, including equipment, recruitment, tourism and media                                                    | R 2 500.00                                                  |
| <b>Spa Consultant Membership</b>                                                                                                                                                                                               | R 2 500.00                                                  |
| <b>Education Provider Membership</b><br>A provider that provides accredited education and training programs that deal with the spa industry.                                                                                   | R 2 500.00                                                  |
| <b>Developmental Spa Membership</b>                                                                                                                                                                                            |                                                             |
| <b>Developmental Spa Membership</b><br>Available to a spa under development in the process of attaining the Membership Criteria and Code of Ethics. The proviso of attaining the minimum requirements within 12 months exists. | R 1 250.00                                                  |

**APPLICATION FORMS 2023**

The purpose of this form is to obtain basic information about the applicant for the purpose of South African Spa Association Membership.

Please return the form to the South African Spa Association via e-mail on: [info@saspaassociation.co.za](mailto:info@saspaassociation.co.za)

The South African Spa Association will contact you on application, should additional information be required and / or duly invoice for preliminary membership status, prior to spa inspection by an appointed South African Spa Association Consultant, for full membership, as per membership procedure.

**Please note:**

- The Applicant certifies that the Membership Criteria and Code of Ethics of the South African Spa Association have been read and are understood by the Applicant, and that it is the belief of the Applicant that the establishment described below qualifies for membership.
- The Applicant acknowledges that completing the form does not guarantee or constitute membership.

(When completing the application form, please use one letter per block)

|                                                                          |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|--------------------------------------------------------------------------|---|---|---|---|---|---|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| <b>Spa Membership Category</b>                                           |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Name of Spa</b>                                                       |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Owners Full Name</b>                                                  |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Spa Managers Full Name</b>                                            |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Business Physical Address</b>                                         |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|                                                                          |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|                                                                          |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Business Postal Address</b>                                           |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|                                                                          |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|                                                                          |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|                                                                          |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Business Phone Number</b>                                             | ( | C | O | D | E | ) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Owner Cellular Number</b>                                             |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Business Fax Number</b>                                               | ( | C | O | D | E | ) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Business e-mail Address</b>                                           |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Business website</b>                                                  |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Province</b>                                                          |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Years in Business</b>                                                 |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Company Registration Number</b>                                       |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Vat Number</b>                                                        |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Skills Development Levy Number</b>                                    |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>BEE certificate, if applicable</b>                                    |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Hotel / Lodge Name (if applicable)</b>                                |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Hotel / Lodge Group (if applicable)</b>                               |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Hotel / Lodge Owner (if applicable)</b>                               |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Hotel Contact Details</b>                                             |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Hotel / Lodge Reservations &amp; Marketing office contact person</b>  |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Hotel / Lodge Reservations &amp; Marketing office contact details</b> |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Spa Group (if applicable)</b>                                         |   |   |   |   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

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| Spa Group Owner (if applicable)        |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Spa Management Company                 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Spa Management Company owner           |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Spa Management Company contact person  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Spa Management Company contact details |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Public Relations (if applicable)       |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Public Relations Contact Person        |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Public Relations Contact Details       |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

**SPA MEMBERSHIP CRITERIA**

Please acknowledge that your Spa employees comply with the following:

|                                                                                  |   |   |
|----------------------------------------------------------------------------------|---|---|
| The qualifications of spa professionals meet professional registration criteria. | Y | N |
| All services and treatments are given by qualified professionals ONLY.           | Y | N |
| Spa Association Code of Ethics Acknowledged                                      | Y | N |

**A short description of the Spa, (100 words)**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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**Full Spa Members must have at least two of the listed professional hydrotherapy equipment below:**

|                                                     |   |   |  |                           |   |   |
|-----------------------------------------------------|---|---|--|---------------------------|---|---|
| One person hydrotherapy bath with water or air jets | Y | N |  | Hydrofusion Chamber       | Y | N |
| Hydrotherapy tub with controllable water jets       | Y | N |  | Steam Room                | Y | N |
| Heated Swimming Pool                                | Y | N |  | Sauna Room                | Y | N |
| Swiss Shower                                        | Y | N |  | Floatation Pool / Chamber | Y | N |
| Vichy Shower with suitable treatment table          | Y | N |  | Experience Shower         | Y | N |
| Rasul Chamber                                       | Y | N |  | Other: please specify     |   |   |

**Spa Statistics:**

|                           |   |   |                |                                       |   |   |  |
|---------------------------|---|---|----------------|---------------------------------------|---|---|--|
| Spa size (square metres): |   |   | m <sup>2</sup> | Number of Dry Treatment Rooms:        |   |   |  |
| No of Therapists:         |   |   |                | Private Lockers:                      | Y | N |  |
|                           |   |   |                | Gymnasium:                            | Y | N |  |
|                           |   |   |                | Provision for Couples:                | Y | N |  |
|                           |   |   |                | Provision for Children under 12 years | Y | N |  |
| Dedicated Spa Restaurant: | Y | N |                |                                       |   |   |  |

Additional Hotel Facilities: (e.g. conference facilities, no of rooms, no of restaurants, etc): please specify:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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**Additional requirements: please attach a copy of the treatment menu**

|                           |                                                                                                                                                                                           |  |  |  |   |   |   |   |   |   |   |   |   |  |  |                                |   |   |   |   |   |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|---|---|---|---|---|---|---|---|---|--|--|--------------------------------|---|---|---|---|---|
| <b>Signature of Owner</b> | I certify that all information provided in all my application material is true. I understand that any false statement made herein is sufficient reason for rejection of this application. |  |  |  |   |   |   |   |   |   |   |   |   |  |  | <b>SASA OFFICE USE: (only)</b> |   |   |   |   |   |
|                           |                                                                                                                                                                                           |  |  |  |   |   |   |   |   |   |   |   |   |  |  | <b>DUE:</b>                    | D | D | M | M | Y |
|                           |                                                                                                                                                                                           |  |  |  |   |   |   |   |   |   |   |   |   |  |  | <b>RECEIVED:</b>               | D | D | M | M | Y |
|                           | <b>Owner Name &amp; Surname:</b>                                                                                                                                                          |  |  |  |   |   |   |   |   |   |   |   |   |  |  | <b>SIGNATURE:</b>              |   |   |   |   |   |
| <b>DATE SIGNED</b>        |                                                                                                                                                                                           |  |  |  | D | D | M | M | Y | Y | Y | Y | Y |  |  |                                |   |   |   |   |   |